# LEEDS CITY COUNCIL CODE OF CORPORATE GOVERNANCE FRAMEWORK OF INTERNAL CONTROL AND ASSURANCE MAP

The Code of Corporate Governance set out in the Constitution sets out the Council's Principles of Corporate Governance and articulates a set of commitments for each.

	(Doing the	ith integrity right thing ght way)	Ensuring op engag (Sharing info inviting pa	ement rmation and	
Defining	outcomes	Determinir	ng effective	Managing risk a	nd performance
(Having realistic priorities for what we can and should achieve)		interventions (Considering the options and taking informed decisions)		(Ensuring t	hat we can our plans)
	Developin	g capacity	Effective ac	countability	
	(Getting the	e best out of	(Ensuring our	processes are	
	our resources a	and our people)	clear, robust, and	d open to review)	

This Framework of Internal Control shows how the Council's arrangements meet each of those commitments, and the Assurance Map shows how we evidence that arrangements are working as intended, identify weaknesses and opportunities for improvement, and oversee improvement plans.

# Principle 1 - Behaving with integrity: (Doing the right thing in the right way)

Our Commitment	The Governance Framework	The Assurance Map	Assurance
	(What we do)	(How we know it works)	Туре
We are committed to ethical governance and will embed	Values: We have adopted clear values, supported by described	Constitution Council and democracy (leeds.gov.uk) Local Code of Corporate Governance – Part 5 j	
our values and use them as the basis for planning and implementing services; have clear and enforced codes of	behaviours which are embedded throughout our arrangements.	The best place to work – our people strategy 2020 to 2025 (leeds.gov.uk)  Survey of Internal Control:  #TeamLeeds Values & behaviours	Operational
conduct for Members and officers; and will work with external providers to ensure that they share our ethical		The annual assurance report on employment policies and employee conduct received by Corporate Governance and Audit Committee Minute 70 - 4th February 2022	Specialist
standards.	Member Conduct: Standards and Conduct Committee is required to promote and maintain high standards of conduct by members and co-opted members of the authority. We have adopted the Members Code of Conduct (amended as	Constitution Council and democracy (leeds.gov.uk) Standards and Conduct Committee Terms of Reference – Part 3 Section 2B c Code of Conduct Complaints Procedure Rules – Part 4 k Members Code of Conduct – Part 5 a	Operational
	necessary and appropriate) which Members commit to through their acceptance of office.  We provide guidance and training to Members at Induction and as appropriate to support clear knowledge and understanding of the Code and arrangements for the registration and declaration of interests, gifts and hospitality.  We consider complaints in relation to breach of the Code of Conduct in accordance with our published procedure.	Standards and Conduct Committee received The Annual Report of the Monitoring Officer, LGA Model Councillor Code of Conduct, Annual Review of Protocols, and The Independent Person - Minute 7, 8, 9 and 10 - 14th March 2022; General Purposes Committee received Amendments to Councillor Code of Conduct, and Independent Person - Minute 7 and 9 16th May 2022 Council received The Annual Report of the Standards and Conduct Committee - Minute 93 23rd March 2022	Specialist
	We have appointed an Independent Person. Gordon Tollefson appointed for five years, until July 2022. It is proposed to extend this term of office for two years to enable	Appointed by full Council – minute 100 <u>29th March 2017</u> Proposals considered by Standards and Conduct Committee. Minute 11 <u>14th March 2022</u>	Independent

# Principle 1 - Behaving with integrity: (Doing the right thing in the right way)

Our Commitment	The Governance Framework (What we do)	The Assurance Map (How we know it works)	Assurance Type
	the Outgoing Independent Person to support appointment and transition to a new Independent Person.		
	Officer Conduct:  We have adopted the Employee Code of Conduct which is included in the terms and conditions of employment.	Constitution Council and democracy (leeds.gov.uk) Employee Code of Conduct – Part 5 b	Operational
	We have established arrangements for the registration of interests and gifts and hospitality.	<ul> <li>Survey of Internal Control</li> <li>Employee Code of Conduct and arrangements for Declaration of interests and registration of Gifts &amp; hospitality</li> <li>Arrangements to prevent conflict of interests</li> </ul>	
		The annual assurance report on employment policies and employee conduct received by Corporate Governance and Audit Committee Minute 70 - 4th February 2022	Specialist
		Internal Audit Review of arrangements in relation to employee interests - ongoing	Independent
	Providers: Arrangements are embedded through our Contracts Procedure	Constitution Council and democracy (leeds.gov.uk) Contracts Procedure Rules – Part 4 h	Operational
	Rules, Standard Selection Questionnaire for high value procurements, and our standard terms and conditions.	Corporate Governance and Audit Committee received the Procurement Assurance report 2021 Minute 22 30th July 2021	Specialist
		Enquiries of Specialists – Head of Procurement and Commercial Service	
We will abide by the rule of law and will act in accordance	The City Solicitor is designated as Monitoring Officer. The Monitoring Officer Protocol sets out arrangements to	Constitution Council and democracy (leeds.gov.uk) Monitoring Officer Protocol – Part 5 e	Operational
with the legal and regulatory framework, dealing effectively with any breach	ensure that they are able to discharge the role effectively. The Legal Service has achieved and maintained Lexcel Accreditation Arrangements are in place to ensure that officers and Members have access to legal advice and guidance, including named legal	Survey of Internal Control  Arrangements to ensure legal and regulatory compliance, including  arrangements for obtaining legal advice and guidance, and	Operational

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Our Commitment	The Governance Framework	The Assurance Map	Assurance
	(What we do)	(How we know it works)	Туре
	officers providing advice to Council and Executive committees and officer decision making panels. The corporate report	o arrangements for the outsourcing of legal work	
	template requires that the legal implications of each proposal are set out and can be considered by the relevant decision maker. All Executive Board reports are considered by colleagues	Enquiries of Specialists - City Solicitor  Annual Review of Protocols received by Standards and Conduct Committee Minute 14th March 2022	Specialist
	in legal. Officer decisions can be referred to legal at the discretion of the decision maker.	Published agendas and delegated decisions include legal implications. For example Report to the Decision Maker.pdf (leeds.gov.uk)	Operational
	There is proactive engagement between legal service and directorates on high profile / sensitive matters, with weekly updates to City Solicitor and Director on high profile / sensitive cases or those with significant reputational or financial risk for Council.	Internal Audit sample testing of published decisions	Independent
	Advice and guidance is available to all directorates to ensure procurement is legally compliant. Standard Terms and Conditions ensure providers are legally compliant and held to account (e.g. Data protection)	Enquiries of Specialists – Head of Procurement and Commercial Service	
We will have a zero tolerance approach to corruption and	We have adopted a suite of counter fraud and corruption policies and procedures including:	Website Reporting Fraud and Corruption (leeds.gov.uk)	Operational
misuse of power	<ul> <li>Counter fraud and corruption strategy and response plan</li> <li>Anti money laundering policy</li> <li>Anti bribery and corruption policy</li> <li>Whistleblowing policy</li> <li>We have nominated a Counter Fraud and Corruption Member Champion</li> <li>We have developed counter fraud training package available for all staff and targeted to those in areas of risk.</li> </ul>	<ul> <li>Survey of Internal Control</li> <li>The Council's approach to counter fraud and corruption including:         <ul> <li>The Council's Counter-fraud and corruption strategy and response plan</li> <li>Whistle blowing policy</li> <li>The Council's Anti-money laundering policy; and</li> <li>The Council's Anti-bribery and corruption policy</li> </ul> </li> </ul>	Operational
		Bi-annual update reports are received by Corporate Governance and Audit Committee - Item 11 <u>25th June</u>	Specialist

# Principle 1 - Behaving with integrity: (Doing the right thing in the right way)

Our Commitment	The Governance Framework	The Assurance Map	Assurance
	(What we do)	(How we know it works)	Туре
		<u>2021</u> ; Item 55 <u>26th November 2021</u> ; Item 9 <u>24th June</u>	
		2022	
		The Head of Audit's annual report and opinion is	
		received by Corporate Governance and Audit Committee	
		- item 53 <u>26th November 2021</u>	
		PSIAS External Quality Assessment reported to	Independent
		Consultative Meeting of CGAC - Item 4 <u>17th December</u>	
		<u>2021</u>	

# Principle 2 - Ensuring openness and engagement: (Sharing information and inviting participation)

Our Commitment	The Governance Framework	The Assurance Map	Assurance
	(What we do)	(How we know it works)	type
Our Commitment  We are committed to a culture of openness and will be transparent in our decision making			
	Council Structures & Decision Making training is available to all staff via the Performance and Learning system.	<ul> <li>LOFKD</li> <li>Publication of Reports</li> <li>Recording of Key and SODs</li> <li>Availability for call in</li> </ul>	

# Principle 2 - Ensuring openness and engagement: (Sharing information and inviting participation)

Our Commitment	The Governance Framework	The Assurance Map	Assurance
	(What we do)	(How we know it works)	type
		Monitoring of urgent decisions provided in regular internal audit update reports to CGAC. Minute 39 24th September 2021, Note 8 17th December 2021, Minute 83 25th March 2022 The Decision Making Statement of Internal Control was received by Corporate Governance and Audit Committee – Minute 23 30th July 2021 Internal Audit sample testing of published decisions	Specialist  Independent
We will use appropriate means to consult and engage with service users, local communities and other stakeholders to inform our activity	<ul> <li>Arrangements for customer contact and satisfaction include:</li> <li>Customer contact policy and procedures</li> <li>Communication systems focussed on a customer centric approach</li> <li>Performance monitoring focussed on customer satisfaction and 'good' customer service</li> <li>A culture of continuous improvement</li> </ul>	The Customer Contact Statement of Internal Control was received by Corporate Governance and Audit Committee Minute 81 25th March 2022	Specialist
	Seek to ensure appropriate, proportionate consultation and engagement with stakeholders, citizens and communities. Supported by toolkit, advice & training (on request) Four principles which support the approach to consultation and engagement  Involve people at the earliest possible stage  Make the engagement meaningful and honest  Make it easy for everyone to take part  Show everyone the impact the engagement has had	Website Consultations and feedback (leeds.gov.uk) Leeds Citizens' panel Equalities assembly (leeds.gov.uk)  Survey of Internal Control  Approach to consultation and engagement including access to advice	Operational
	A range of consultation and engagement approaches are used to provide both quantitative and qualitative feedback in relation to proposals in a way which is proportionate, representative and meaningful. These include:	Enquiries of Specialists – Chief Officer Policy and Intelligence  Corporate Governance and Audit Committee received report on Governance Arrangements for	Specialist

# Principle 2 - Ensuring openness and engagement: (Sharing information and inviting participation)

Our Commitment	The Governance Framework	The Assurance Map	Assurance
	(What we do)	(How we know it works)	type
	<ul> <li>The Leeds Citizens' Panel</li> <li>Consultation and feedback on the Council's website</li> </ul>	Implementation of Best City Ambition item 11 24th June 2022	
	<ul> <li>Surveys</li> <li>Discussion</li> <li>A review of digital engagement tools will ensure engagement online as effective as possible, and simpler for citizens to access.</li> </ul>	Consideration of consultation in reports - For example Full Council - Minute 79 23rd February 2022	Operational
	Consultation and engagement approach and outcomes are shared with decision makers through the formal report template.	Internal Audit sample testing of published decisions	Independent
	We have reviewed our Statement of Community Involvement in relation to planning matters, including a public consultation	Website Statement of Community Involvement (LDF) (leeds.gov.uk)	Operational
	We are committed to the development of an asset based community development approach (ABCD)	Executive Board endorsed plan and approach minute 37 24th September 2020	
	The Locality Working model operates alongside the Council's Community Committee structure. It uses a place based approach, with strong political leadership, to tackle poverty, reduce inequality and address vulnerability in some of the poorest neighbourhoods in Leeds	Executive Board received update report Minute 129 16th March 2022	
	<ul> <li>Public attendance at council meetings:         The public can attend or view any formal meeting of the council Additional arrangements for the public to address meetings are in place as follows:         <ul> <li>Deputations to full Council in accordance with the Council Procedure Rules</li> <li>Invitation as a witness to a Scrutiny inquiry in accordance with the Scrutiny Board Procedure Rules</li> <li>Deputations, open forums, advisory or consultative forums of Community Committees in accordance with the Community Committees Procedure Rules</li> </ul> </li> </ul>	Constitution Council and democracy (leeds.gov.uk) Council Procedure Rules – Part 4 a Scrutiny Board Procedure Rules – part 4 c Community Committee Procedure Rules – part 4 d Protocol for Public Speaking at Plans Panels – Part 5 h Committee agenda and minutes demonstrate application of relevant provisions For example Inner South Community Committee – Minute 30 24th November 2021	Operational

# Principle 2 - Ensuring openness and engagement: (Sharing information and inviting participation)

Our Commitment	The Governance Framework (What we do)	The Assurance Map (How we know it works)	Assurance type
	<ul> <li>Speaking at Plans Panels in accordance with the Protocol for Public Speaking at the Plans Panels</li> </ul>		
	We have arrangements in place for the receipt and consideration of petitions.  Formal decisions in respect of petitions received are taken and published in accordance with the decision making framework which provides for Member oversight of decision making.	Website Petition the council (leeds.gov.uk)	Operational
	The Budget and Policy Framework Procedure Rules set out clear requirements in respect of stakeholder engagement, publication and referral to Scrutiny of any framework document to ensure comprehensive consultation and engagement in respect of key policies.	Constitution Council and democracy (leeds.gov.uk) Budget and Policy Framework Procedure Rules - Part 4 e	Operational
	Executive Board and Full Council reports set out consultation details in respect of budget and policy framework matters.	B&PF documents approved by Full Council: Licensing Authority Policy Statement - Minute 45  10th November 2021  Youth Justice Plan - Minute 68, Safer, Stronger Communities Leeds Plan Minute 69 12th January 2022  Best City Ambition - Minute 79, Budget - Minute 82, - 23rd February 2022	
	We have established a Parish and Town Council Charter setting out how we will work together with local councils in the Leeds City area for the benefit of local people.	Website Parish and Town Council Charter (leeds.gov.uk)	
We will develop formal and informal partnerships to ensure efficient use of resources and	Best City Ambition rooted in partnership between the council, partner organisations and local communities.	Partnership approach to Best City Ambition considered by Executive Board Minute 110 9th February 2022	Operational

# Principle 2 - Ensuring openness and engagement: (Sharing information and inviting participation)

Our Commitment	The Governance Framework	The Assurance Map	Assurance
	(What we do)	(How we know it works)	type
sustainable achievement of outcomes	Partners: We have established a Partnership toolkit, checklist and register to support proportionate arrangements for governance and risk in respect of partnerships. The checklist focusses on:  • purpose and outcomes – how we will measure success and when the partnership will end  • the partners – who our partners are and how we will work with them  • risk and resilience – how the partnership plans to meet risks.	<ul> <li>Survey of Internal Control:         <ul> <li>Are there any partnerships with external partners in your service area</li> <li>Name / Number</li> <li>Have these been included on the directorate partnership register</li> </ul> </li> <li>Has the partnership checklist been applied to each partnership (available on the partnership toolkit (InSite - Partnership management (leeds.gov.uk))</li> <li>Are you satisfied that the arrangements in place provide adequate control</li> </ul>	Operational
		The annual assurance report on corporate risk management is received by Corporate Governance and Audit Committee. – Note 5 17th December 2021  Enquiries of Specialists – Chief Officer Policy and Intelligence	Specialist
		Internal audit review of One Adoption West Yorkshire – Decision Making Internal Audit review of Aspire Scheme of Delegation	Independent
	Executive Board receive reports reviewing the work and outcomes of significant partnerships within the city	For example Executive Board received 'The Great Jobs Agenda and the Leeds Anchors Network" Minute 100 <u>15th December 2021</u>	Operational

# Principle 3 - Defining outcomes: (Having realistic priorities for what we can and should achieve)

Our Commitment	The Governance Framework	The Assurance Map	Assurance
	(What we do)	(How we know it works)	type
We will maintain a clear strategic plan which sets out our priorities, and the intended outcomes for the citizens and communities of Leeds now and in the future.	The Joint Strategic Assessment provides a detailed understanding of the citizens and communities in the Leeds area which underpins the Council's planning and service delivery.  In Feb 2022 Council approved the Best City Ambition (BCA) in place of the Best Council Plan. Both corporate plans articulate the council's ambitions and strategic priorities which are based in the three pillars	The JSA received by Health and Wellbeing Board Minute 9 16th September 2021, and Executive Board Minute 68 20th October 2021  Best Council Plan in full (leeds.gov.uk) reviewed and revised July 2020  Best City Ambition approved by Full Council Minute79 23rd February 2022	Operational
	<ul> <li>Health and wellbeing</li> <li>Inclusive growth</li> <li>Climate emergency</li> <li>The Best City Ambition is centred on the city's mission to tackle poverty and inequality in partnership.</li> </ul>	Corporate Governance and Audit Committee received report on Governance Arrangements for Implementation of Best City Ambition item 11 24th June 2022  Survey of Internal Control	Specialist  Operational
	The strategy and policy framework is articulated through a raft of policy and strategy documents which reflect the strategic ambition of the council. An iterative approach will be taken to reviewing this framework, to ensure that they are necessary and appropriate, and that they form a cohesive whole in support of the overarching BCA.  Documents comprised in the budget and policy framework are approved by full council, other supporting strategies and policies are approved in accordance with the Leader's executive arrangements.	<ul> <li>Arrangements to ensure Service is planned and delivered in line with the Council's strategic planning framework including in particular:         <ul> <li>The Best Council Plan (up to 23rd February 2022)</li> <li>The Best City Ambition (From 24th February 2022)</li> <li>The Council's three strategic pillars – Inclusive Growth, Health &amp; Wellbeing, and Climate Emergency</li> <li>Your supporting strategic / service Plan (if relevant)</li> </ul> </li> </ul>	

# Principle 3 - Defining outcomes: (Having realistic priorities for what we can and should achieve)

Our Commitment	The Governance Framework	The Assurance Map	Assurance
	(What we do)	(How we know it works)	type
		Examples of supporting plans and strategies approved by Executive during AGS period - Leeds Air Quality Strategy Minute 35 21st July 2021 Domestic Violence and Abuse Support in Safe Accommodation Strategy approved by Executive Board 17th November 2021 Energy Costs and Purchasing Strategy Minute 16th March 2022  Corporate Governance and Audit Committee received Report on Governance arrangements for Implementation of the Leeds Best City Ambition -	Specialist
We will work to deliver our strategic plan in a way that is economically, socially and	Medium Term Financial Strategy: The five year MTFS provides for financial resilience and sustainability. It is updated annually.	item 11 - 24th June 2022 The MTFS 2022/23- 2026/27 was received by Executive Board. Minute 58 22nd September 2021	Operational
environmentally sustainable and demonstrates excellent value for money	The Revenue Budget and Capital Programme are supported by a clear and established set of principles which enable a robust and accountable approach to budget management.	Enquiries of Specialists – Chief Officer Financial Services	Specialist
	The system of financial control includes clear arrangements for budget setting and monitoring, to ensure that the budget reflects the resource envelope available to the Council.  BCT: Financial Challenge has been established to deliver targeted savings resulting from a programme of service reviews.	Corporate Governance and Audit Committee received the Annual Assurance report on arrangements for financial management. Minute 50 26th November 2021	
	Climate Emergency is one of the three pillars supporting the Council's strategic plan, with a target of achieving net zero	Climate Emergency Annual Report received by Executive Board Minute 118 9th February 2022	Operational
	emissions for the city by 2030.  Efforts are focussed on both the council's climate emissions; and wider influence in relation to national policy, and the activity of partners, stakeholders, citizens and communities within the city.	Report on Climate Emergency Governance and Controls received by Corporate Governance and Audit Committee Minute 36 24th September 2021	Specialist

# Principle 3 - Defining outcomes: (Having realistic priorities for what we can and should achieve)

Our Commitment	The Governance Framework	The Assurance Map	Assurance
	(What we do)	(How we know it works)	type
	The principles of decision making require     Clarity of aims and desired outcomes     Proportionality     Options appraisal The corporate report template provides for the articulation of relevant considerations with particular reference to the three strategic pillars.	Internal Audit sample testing of published decisions	Independent
	The Council is signatory to the Leeds Social Value Charter committing to the consideration of social value in all the council does.  Social Value Guidance for Commissioners has been developed, communicated and embedded under the oversight of the Social Value Board. Outcomes are monitored and reported to Corporate Governance and Audit Committee.  TOMs monitoring reported to Social Value Board quarterly, and	Scrutiny Board (Strategy & Resources) supported adoption of the Social Value Guidance Minute 61  20th January 2020  Survey of Internal Control  Arrangements to ensure social value including Social Value Guidelines for Leeds City Council Commissioners  Scrutiny Board Strategy & Resources received	Operational Specialist
	annually to Scrutiny and Audit committee.	Social Value in Procurement Report – Minute 73 28th March 2022 Internal Audit review of Social Value in	Independent
We will ensure that our services are appropriate to the different needs of citizens and communities and that we deliver fair access to our services	Equalities: The Council has adopted an Equality and Diversity Policy and four-year Strategic Equality Improvement Priorities in compliance with the Equality Act 2010. The policy and priorities recognise that there are different outcomes for different groups	Procurement  Website  Equality and diversity (leeds.gov.uk)  Equality improvement priorities (leeds.gov.uk)  Equality and diversity impact assessments (leeds.gov.uk)	Operational
	and communities and seek to tackle poverty and reduce inequalities.  We use equality, diversity, cohesion and integration impact assessments to identify ensure that our services are fair and accessible	Survey of Internal Control  Arrangements to ensure fair access to services including  The Council's Equality and diversity policy	Operational

# Principle 3 - Defining outcomes: (Having realistic priorities for what we can and should achieve)

Our Commitment	The Governance Framework	The Assurance Map	Assurance
	(What we do)	(How we know it works)	type
		<ul> <li>Equality, diversity, cohesion and integration impact screening and assessments</li> </ul>	
		Equality Improvement Priorities Progress Report 2020-2021 and Equality Improvement Priorities 2021-2025 received by Executive Board – Minute 43 21st July 2021	Specialist
		Internal Audit reviews (for example):  No Recourse to Public Funds  Retirement Wellbeing Checks  SEN Out of Area Placements  DoLS	Independent

# Principle 4 - Determining effective interventions: (Considering the options and taking informed decisions)

We will determine the interventions necessary to optimise the achievement of the intended outcomes

Our Commitment	The Governance Framework	The Assurance Map	Assurance
	(What we do)	(How we know it works)	Туре
We will ensure that decision makers are provided with relevant, timely information to support decisions which are proportionate, sustainable and realistic to meet identified aims and outcomes.	Decision Making: We have adopted the Principles of Decision Making set out in Article 13 of the Constitution Report templates require clear reasoning and evidence for recommendations, including consultation and engagement, legal, resource and risk implications, and options considered. Committee reports, and those supporting key decisions taken by officers are published five days in advance of decisions being taken.	Survey of Internal Control  Arrangements to support proportionate, sustainable and realistic decisions including  The Principles of Decision Making (set out in Article 13 of the Constitution)  Report writing templates and guidance  Corporate Governance and Audit Committee received the Annual Assurance report on Decision Making. Minute 23 30th July 2021; Item 10 24th June 2022  Internal Audit sample testing of published decisions	Specialist Independent
	Category management structure enables input into option appraisals (where warranted), procurement strategy, decision reports and contract management plans. Reassurance is addressed via VfM delivered services and the non-recording of failing or terminated contracts	Enquiries of Specialists – Head of Procurement and Commercial Service	
We will ensure that our financial planning, and budgeting processes inform, reflect and	Medium Term Financial Strategy: The five year MTFS provides for financial resilience and sustainability. It is updated annually.	The MTFS 2022/23- 2026/27 was received by Executive Board. Minute 58 22nd September 2021	Operational
support our decision making.	Budget: Budget management and monitoring is undertaken as a continuous process throughout the Council. Clear financial dashboards have been developed and financial advice and	Corporate Governance and Audit Committee received the Annual Assurance report on arrangements for financial management. Minute 50 26th November 2021	Specialist
	guidance is available from the Financial Service, to assist budget holders in assessing the impact of decisions.  The corporate report template requires that financial implications are detailed in respect of proposals.	Internal Audit sample testing of published decisions	Independent
		Website:	Operational

# Principle 4 - Determining effective interventions: (Considering the options and taking informed decisions)

We will determine the interventions necessary to optimise the achievement of the intended outcomes

Our Commitment	The Governance Framework (What we do)	The Assurance Map (How we know it works)	Assurance Type
We will consider best value in respect of all strategic objectives through the delivery of service specific outcomes.	The Council has adopted a five year procurement strategy to support deliver of the strategic plan based on five key areas:  Value for money and efficiency Governance Social Value and Foundation Living Wage Commercial Opportunities Supplier relationships and contract management Arrangements for the procurement of goods and services include requirements for tender evaluation reflecting both price and quality The Social Value guidelines for Leeds City Council commissioners states all high value procurements must consider social value. The council has a contract with the Social Value Portal (SVP) an external service that manages the supply and delivery of the Social Value tool which enables a performance and evidence-based approach to obtain social value offers from bidders, ensuring an open, fair and transparent process is in place. Contract management arrangements are considered during the	Procurement Strategy 2019 to 2024 (leeds.gov.uk)  Scrutiny Board (Strategy & Resources) supported adoption of the Social Value Guidance Minute 61  20th January 2020  Survey of Internal Control  The procurement framework, including  the provisions of the Contracts  Procedure Rules  Arrangements for Contract  Management, including the requirement to have arrangements in place for contract management; and that individuals undertaking contract management roles have appropriate formal training  Arrangements for obtaining procurement and commercial advice and guidance	
	scoping of the procurement to ensure the Councils requirements are clear, deliverable and manageable. Post award contract management ensures adherence to the service needs and delivery of the expected outcomes including the requirement of any future procurement.  A suite of tender documents to address all procurement activity namely, goods, works and services are available to undertake appropriate procurement exercises. The tender documents promote engagement with the third sector market and strengthen its relationship with the council, as well as providing opportunities for large private organisations to engage more	Corporate Governance and Audit Committee received the Procurement Assurance report 2021 Minute 22 30th July 2021, and Procurement Review Update Report Minute 52 26th November 2021 Enquiries of Specialists – Head of Procurement and Commercial Service Internal Audit review of Emergency PPE Contracts	Specialist

Principle 4 - Determining effective interventions: (Considering the options and taking informed decisions)
We will determine the interventions necessary to optimise the achievement of the intended outcomes

Our Commitment	The Governance Framework	The Assurance Map	Assurance
	(What we do)	(How we know it works)	Type
	openly with the Third Sector and SMEs by broadening their supply chain.		

## Principle 5 - Managing risk and performance: (Ensuring that we can implement our plans)

Our Commitment	The Governance Framework	The Assurance Map	Assurance
	(What we do)	(How we know it works)	type
We will integrate robust and effective risk management arrangements into all our activity and decision making to identify, mitigate and manage risks to the achievement of our goals.	The Council is committed to the identification, mitigation and management of risk throughout all levels of council decision making and activity to ensure that the councils strategic objectives can be achieved.  Together the risk management strategy and procedures work to identify, mitigate and manage risk at corporate, directorate, service and project level.  Arrangements provide for clear ownership of risk, and for the regular monitoring and evaluation of arrangements to ensure that they remain robust and fit for purpose.  The corporate report template includes a section to address risk in relation to all decisions taken in committee, and key and significant operational decisions taken by officers.  Regular Executive Members briefings include updates on risk in relation to matters within their portfolio.  CLT consider corporate risks; and DLTs consider directorate risks through a regular cycle of reporting by Intelligence and Policy Manager  Scrutiny Boards have oversight of risk arrangements in relation to matters within their remit.	Website Risk and performance (leeds.gov.uk) The risk management policy and strategy approved by Executive Board – Minute 39 21st July 2021 Survey of internal control  The Council's risk management Policy and approach, including arrangements  to identify and record new and emerging risks,  to develop and review the control assessment for each risk,  to report, and where necessary escalate, significant risks and  to manage each identified risk.  Annual Corporate Risk Management report received by Executive Board – Minute 38 21st July 2021  Annual Assurance Report on Corporate Risk Management Arrangements received by Corporate Governance and Audit Committee Note 5 17th December 2021  Scrutiny Board Strategy & Resources received and considered the Annual corporate risk management report – Minute 24 18th October 2021  Enquiries of Specialists – Chief Officer Policy and Intelligence	Operational Specialist

## Principle 5 - Managing risk and performance: (Ensuring that we can implement our plans)

Our Commitment	The Governance Framework	The Assurance Map	Assurance
	(What we do)	(How we know it works)	type
	Legal and regulatory breach addressed as part of PACS service level risk register, giving assurance in relation to risks arising	Enquiries of Specialists – Head of Procurement and Commercial Service	Specialist
	through delivering services through third parties.	Internal Audit sample testing of published decisions	Independent
We will have effective arrangements to plan and monitor our performance in line with our strategic objectives, and to identify and deal with any failure in service delivery.	· ·	Website:  Best Council Plan scorecard (leeds.gov.uk)  Survey of Internal Control  Arrangements to monitor performance including  arrangements to manage and escalate concerns  Examples of performance reports received by Executive during AGS period:  Update on Thriving: The Child Poverty Strategy for Leeds Minute 64, and Annual Update on Migration Activity in Leeds Minute 65 20th October 2021	Operational
	before, during and after decisions are made. Scrutiny inquiries are targeted to provide robust challenge and meaningful assurance that services are delivered to achieve value for money in terms of the effective, efficient and economic achievement of outcomes.	Enquiries of Specialists – Chief Officer Policy and Intelligence  Annual Corporate Performance Management report received by Executive Board – Minute 37 21st July 2021  Corporate Governance and Audit Committee received the Annual Assurance Report on Performance Management Arrangements Note 5 17th December 2021  Examples of performance reports received by Scrutiny;  Scrutiny Board (Infrastructure, Investment and Inclusive Growth) Minute 4 - 24th June 2021;	Specialist  Independent

## Principle 5 - Managing risk and performance: (Ensuring that we can implement our plans)

Our Commitment	The Governance Framework	The Assurance Map	Assurance
	(What we do)	(How we know it works)	type
		Scrutiny Board (Adults, Health & Active Lifestyles)	
		Minute 7 - <u>15th June 2021</u>	
		Scrutiny Board (Strategy & Resources)	
		Performance Update - Minute 7 - 24th June 2021;	
		Performance Report on Culture and An Efficient,	
		Enterprising and Healthy Organisation Minute 49	
		24th January 2022; Contact Centre Performance	
		and Improvement Minute 60 14th February 2022	
	A new Contract Management process is being formalised under	Enquiries of Specialists – Head of Procurement and	
	the e-tendering portal YORtender. Contract Management Plans	Commercial Service	
	are owned by Directorates via commissioners/contract managers		
	and report on progress at relevant boards.		
We will have robust	There are clearly articulated arrangements for internal control in	Survey of Internal Control	Operational
arrangements for internal control	respect of identified areas as follows	The Council's arrangements for Business	
which are defined and		Continuity Management including	
documented, clearly		<ul> <li>Business Continuity Plans developed</li> </ul>	
communicated, effectively		for the service	
embedded, meaningfully		<ul> <li>Arrangements for monitoring, testing</li> </ul>	
monitored and regularly		and review of business continuity	
reviewed.		plans.	
		Corporate Governance and Audit Committee	Specialist
		receive annual assurance reports:	
	Procurement; Decision making	Minute 22; minute 23 30th July 2021	
	Treasury Management	Minute 37 <u>24th September 2021</u>	
	Planning decision making and enforcement arrangements	Minute 40 <u>24th September 2021</u>	
	Procurement update	Minute 52 <u>26th November 2021</u>	
	Risk management	Minute 5 <u>17th December 2021 (Consultative</u>	
		Meeting of Members of the Committee)	
	Business continuity	Minute 6 17th December 2021 (Consultative	
		Meeting of Members of the Committee)	

## Principle 5 - Managing risk and performance: (Ensuring that we can implement our plans)

Our Commitment	The Governance Framework	The Assurance Map	Assurance
	(What we do)	(How we know it works)	type
	Corporate Performance management	Minute 7 <u>17th December 2021 (Consultative</u>	
		Meeting of Members of the Committee)	
	Integrated Digital Service Controls	Minute 68 4th February 2022	
	Employment policies and procedures and employee conduct	Minute 70 4th February 2022	
	Customer contact and satisfaction	Minute 81 25th March 2022	
	Our system of internal control for Information Management and	Website	Operational
	Governance provides a framework for the processing of	Privacy and data (leeds.gov.uk)	
	information in line with relevant legislation. Arrangements	Survey of Internal Control	
	include in particular:	The Council's arrangements for information	
	creation, storage and disposal of information	governance including:	
	information security	<ul> <li>Arrangements for records</li> </ul>	
	information access	management and storage in	
	information sharing	accordance with document retention	
	reporting and managing data breaches	schedules	
		Requirement to complete the	
		information governance e-learning in	
		<ul><li>accordance with corporate timescales</li><li>Requirement to hold and transmit</li></ul>	
		personal, confidential and sensitive	
		information securely	
		<ul> <li>Requirement to report data breaches</li> </ul>	
		<ul> <li>Requirements for Data Protection</li> </ul>	
		Impact Assessments and the	
		mitigation of identified risks.	
		Corporate Governance and Audit Committee	Specialist
		received the Annual Information Governance	
		Report including the Annual Report of the Caldicott	
		Guardian minute 69 4th February 2022	
		Enquiries of Specialists – Data protection Officer	

## Principle 5 - Managing risk and performance: (Ensuring that we can implement our plans)

Our Commitment	The Governance Framework	The Assurance Map	Assurance
	(What we do)	(How we know it works)	type
	Financial Management controls are integrated throughout our arrangements, including financial planning and budget preparation and setting; in year budget management and monitoring; and closure of accounts and year-end reporting.	Survey of Internal Control  The Council's arrangements for financial management and control including:  Financial Regulations  Arrangements for budget setting and monitoring  Arrangements for obtaining financial advice and guidance	Operational
		Corporate Governance and Audit Committee received the Annual Assurance Report on Financial Management minute 50 26th November 2021	Specialist
		Internal Audit review of Invest to Save fund Internal Audit review of Strategic Investment Fund Acquisitions Internal Audit review of FMS Creditor Processes Internal Audit review of Purchasing Cards Internal Audit review of CIS Payments	Independent

# Principle 6 - Developing Capacity: (Getting the best out of our resources and our people)

Our Commitment	The Governance Framework (What we do)	The Assurance Map (How we know it works)	Assurance Type
We will continually review how we use our assets and	Clear procedures underpin the receipt of Compliments and the investigation of complaints to inform the continuous	Complaints, compliments and feedback - let us know (leeds.gov.uk)	Operational
information to achieve outcomes efficiently and effectively.	improvement of the council and the way in which services are delivered.	Corporate Governance and Audit Committee received assurance report in relation to customer contact and satisfaction Minute -25th March 2022.	Specialist
	Estate Management Strategy: The Four year estate management strategy sets out the way in	The Estate Management Strategy approved by Executive Board Minute 78 17th November 2021	Operational
	which the Council will strategically plan and manage its land and property assets across the city to ensure that it fulfils all of its priorities and to enable the people, the city and its businesses to thrive. The document sets out the vision, priorities and objectives helping us deliver a modern, efficient, sustainable estate and workplaces that remain fit for purpose as the world adapts to new ways – and places – of working.  A live implementation plan is maintained by Strategic Asset Management.	Survey of Internal Control  Arrangements for governance in respect of Council land and buildings including  obtaining advice and guidance, and arrangements for liaison with Chief Asset Management and Regeneration Officer in respect of decisions relating to use of the Council's land and buildings.	
		Corporate Governance and Audit Committee due to receive assurance reports in relation to estate management March 2023.	Specialist
		Scrutiny Board (strategy & Resources) is undertaking ongoing work in relation to agile working, developing new ways of working, employee wellbeing and estate realisation. Work has taken place through 2020/21 and 2021/22 and continues into 2022/23.  Internal Audit sample testing of published decisions Internal Audit review of Strategic Investment Fund	Independent
		Internal Audit sample testing of published decisions	ınd

# Principle 6 - Developing Capacity: (Getting the best out of our resources and our people)

Our Commitment	The Governance Framework	The Assurance Map	Assurance
	(What we do)	(How we know it works)	Туре
	Our digital capabilities play a central role in maximising the use of tools and technology to improve and transform the way the council works, provides services and engages with citizens We take a strategic approach to the collection and use of data to support our decisions, assess performance and drive improvement and have established the Office of Data Analytics.	Survey of Internal Control  Arrangements for governance of integrated digital services including  obtaining advice and guidance, and arrangements for liaison with Chief Digital and Information Officer in respect of decisions relating to use of digital technology.	Operational
		Corporate Governance and Audit Committee received assurance report in relation to digital governance Minute - 4th February 2022.	Specialist
		Scrutiny Board (strategy & Resources) – have considered IDS service desk performance and IDS vision, Project and Programme management during 2021/22  Internal Audit sample testing of published decisions	Independent
We will develop, maintain and implement arrangements which support and develop the capacity	Officers: Our People Strategy sets out our ambition to be the best place to work, through exceptional employee experience, talented	Website:  The best place to work – our people strategy 2020 to 2025 (leeds.gov.uk)	Operational
of Members and Officers.	managers and leaders, and a culture underpinned by fairness, diversity and collaboration.  Our people Strategy is supported by key offers including  • Values & behaviours  • Leadership and management  The Strategy also includes a focus on keeping our staff safe	Survey of Internal Control  Arrangements for management of staff including:  Welfare of employees  Induction, training and development  Supervision, attendance, discipline  Appraisals and 1-2-1s	Operational
	whilst building in flexibility across the workforce.	<ul> <li>Access to the equipment necessary to fulfil their roles effectively</li> </ul>	

# Principle 6 - Developing Capacity: (Getting the best out of our resources and our people)

Our Commitment	The Governance Framework	The Assurance Map	Assurance
	(What we do)	(How we know it works)	Type
	We have developed a range of staff and manager facing communication tools and techniques including:  • regular focussed meetings of BCLT, and extended BCLT	<ul> <li>Arrangements for obtaining advice and guidance in relation to Human Resources.</li> </ul>	
	Written communications including weekly bulletins, BCLT notes, Tom's weekly message	Council approved the Pay Policy Statement Minute 80 23rd February 2022.	Operational
	We have a broad range of arrangements to promote the health safety and wellbeing of employees including but not limited to:  Accidents and incidents at work	Corporate Governance and Audit Committee received the annual assurance report in relation to employment policies and procedures and employee conduct Minute 70 - 4th February 2022.	Specialist
	<ul> <li>Employee advice, information and counselling</li> <li>Financial wellbeing</li> <li>Mental health</li> <li>Occupational health; and</li> <li>Safeguarding</li> <li>Regular pulse surveys continue to enable communication and inform decision making.</li> </ul>	Health, Safety and Wellbeing Performance and Assurance Report Received by Executive Board Minute 23 23rd June 2021	Specialist
	Members: The Member Induction Programme is provided following each local election. In addition a Training and Development Programme is developed in consultation with Members. The calendar of training is available to all Members, and remains agile to deal with emerging needs.	Enquiries of specialists – Head of Democratic Services	Specialist
	The Members Allowances Scheme is considered by the Independent Remuneration Panel and approved by Full Council. The scheme is subject to an annual uplift in line with the negotiated headline NJC pay award.  The Scheme has been reviewed by the IRP and will be submitted to Council for approval.	Council adopted the Members Allowances Scheme Minute 23 10th July 2019. An update is anticipated 20th July 2022 The City Solicitor applies the uplift under delegated authority last decision taken 6th April 2022	Operational

# Principle 6 - Developing Capacity: (Getting the best out of our resources and our people)

Our Commitment	The Governance Framework	The Assurance Map	Assurance
	(What we do)	(How we know it works)	Type
	We are working towards a standardised, robust and sustainable	Member Management Committee received a	Operational
	managed digital offer that meets Member's workstyle	report on the DIS Offer for Elected members	
	requirements, in line with the digital workplace. The offer will	Minute 7 16th July 2021	
	meet accessibility needs, be subject to clear training and		
	standardised support, and support the ambition of members		
	going paper-free.		
We will ensure that leadership	The Council operates executive arrangements on the strong	Constitution Council and democracy (leeds.gov.uk)	Operational
roles are clear and defined and	leader and cabinet model.	Members of the Council – Article 2	
that relationships between	Roles and responsibilities are clearly defined through the	Chairing the Council – Article 5	
elected Members and officers	constitution including provision in relation to:	The Executive - Article 7	
work effectively to set and	Responsibility for functions	Officers – Article 12	
implement our strategic goals.	Procedure rules	Review and Revision of the Constitution - Article 15	
	Codes and protocols provide further guidance in respect of	Responsibility for Functions - Part 3	
	member and Officer roles and responsibilities	Local Choice functions – Section 1	
		Council Functions – Section 2	
	Each Director maintains a sub-delegation scheme making clear	Executive Functions - Section 3	
	provision for the discharge of functions within their remit,	Executive and Decision Making Procedure Rules –	
	although each retains accountability for functions delegated to	Part 4 b	
	them through the Officer Delegation Scheme.	Officer Employment Procedure Rules – Part 4 j	
		Protocol for Member / Officer Relations – Part 5 c	
	There are clear leadership arrangements in place, enabling	Protocol for the Roles of Members and Officers in	
	leaders and managers across the council to engage and share	Decision Making – Part 5 d	
	knowledge and experience to inform decision making and	Website	
	cascade information:	Sub delegation schemes Council and democracy	
		(leeds.gov.uk)	

# Principle 6 - Developing Capacity: (Getting the best out of our resources and our people)

Our Commitment	The Governance Framework	The Assurance Map (How we know it works)	Assurance
	<ul> <li>(What we do)</li> <li>Corporate Leadership Team (Directors)</li> <li>Directorate Leadership Teams (Directors and their direct reports within directorates)</li> <li>Best Council Leadership Team (Directors and their direct reports across the council)</li> <li>Extended BCLT (All JNC grade officers across the council)</li> <li>Cross cutting boards (E.g. BCT: Financial Challenge)</li> </ul>	The Leader's executive arrangements were reported to Full Council Minute 13 20th May 2021; Minute 48 10th November 2021  Survey of Internal Control	Type Operational
<ul> <li>Service boards (E.g.</li> <li>Project and programme boards (E.g. Core Business Transformation Board)</li> <li>A review of these internal governance arrangements will be undertaken as the council implements the new organisational plan.</li> </ul>	<ul> <li>Arrangements for delegated decision making including:</li> <li>The Protocol on member Officer Relations and Protocol for the Role of Members and Officers in Decision Making</li> <li>Officer delegation scheme and the Director's Sub-delegation Scheme</li> <li>Internal governance arrangements within the directorate (boards, panels &amp; other forum that control and influence service delivery although not formal decision making bodies)</li> <li>Arrangements for briefing / consulting relevant elected Members (ward Members, portfolio holders etc.) as necessary and appropriate and</li> <li>arrangements for the referral of appropriate matters to Executive Board</li> </ul>		
		Corporate Governance and Audit Committee received report on Governance Arrangements for Implementation of Best City Ambition item 11 24th June 2022	Specialist

Principle 6 - Developing Capacity: (Getting the best out of our resources and our people)

## Principle 7 - Effective accountability: (Ensuring our processes are clear, robust, and open to review)

Our Commitment	The Governance Framework (What we do)	The Assurance Map (How we know it works)	Assurance type
We will provide clear, accessible and timely information so that we can be held to account for the decisions we take and for our performance.	Approach to open and transparent decision making detailed at Principle 2 above.  Publication of agendas and minutes of meetings, and reports and delegated decision notices in respect of officer decisions ensure	Adults and Health Service Review 6: Care Delivery: Care Homes, Post Consultation Recommendations Report considered by Scrutiny Board (Adults, Health and Active lifestyles) 9th July 2021	Operational
	decisions are available for consideration and challenge. Call in arrangements permit the consideration of executive decisions which have been made but not yet implemented by Scrutiny Boards	The Decision Making Statement of Internal Control was received by Corporate Governance and Audit Committee – Minute 23 30th July 2021; Item 10 24th June 2022	Specialist
	Performance of Committees Council Committees will be held to account for the discharge of the matters within their remit		Operational
	Community Committees Plans Panels and Development Plan Panel;	Minute 32 <u>14th September 2021</u> Minute 49; <u>10th November 2021</u>	
	Corporate Governance and Audit Committee Climate Emergency Advisory Committee	Minute 50 <u>10th November 2021</u> Minute 91 <u>23rd March 2022</u>	
	Licensing Committee Standards and Conduct Committee	Minute 92 <u>23rd March 2022</u> Minute 93 <u>23rd March 2022</u>	
	The Council's accounts are prepared and published in accordance with legislative requirements and proper practice, including the period of public inspection prior to finalisation. Comments and questions arising during period of public inspection are reported to Corporate Governance and Audit Committee	<ul> <li>Corporate Governance and Audit Committee</li> <li>Approve interim annual governance statement and publication drafts of the accounts Minutes 24 and 25 30th July 2021</li> <li>approve the final annual governance statement Minute 54 26th November 2021</li> <li>approve the audited accounts. Minute 71 4th February 2022</li> </ul>	Operational
	Scrutiny: Our scrutiny and oversight arrangements are set out in Article 6 and the Scrutiny Board Procedure Rules in the Constitution.	Survey of Internal Control  Service included in work undertaken by Scrutiny Board  If yes give details of the Scrutiny	Operational

## Principle 7 - Effective accountability: (Ensuring our processes are clear, robust, and open to review)

Our Commitment	The Governance Framework	The Assurance Map	Assurance
	(What we do)	(How we know it works)	type
	The Vision for Scrutiny, contained within Article 6 sets out the "Four Principles of Good Scrutiny" and recognises the seven conditions necessary to succeed in the vision.	If yes, have recommendations arising from the work been / are being implemented in accordance with identified timescales under an established action plan.  Enquiries of Specialists – Head of Democratic Services as Proper Officer for Scrutiny  Council Received the Annual Report of the Scrutiny	Specialist  Operational
		Boards - Minute 67 12th January 2022	Operational
We will have effective arrangements to provide independent assurance in respect of our governance arrangements	The Local Code of Governance reflects the Delivering Good Governance in Local Government Framework CIPFA 2016.  The governance framework and assurance map recognises the range of assurance sources available.  Independent Assurance is available from the Internal Audit Service which provides a professional and independent service in conformity with PSIAS and LGAN to deliver a risk based audit plan, supplemented by additional audit activity providing	Survey of Internal Control  Service received an internal audit review  If yes give details of the review  If yes, have recommendations arising from the review been / are being implemented in accordance with identified timescales under an established action plan.	Operational
	independent assurance in respect of all systems of internal control.	Corporate Governance and Audit Committee received internal audit update reports <u>25th June</u> <u>2021</u> ; <u>24th September 2021</u> ; <u>17th December 2021</u>	
		Corporate Governance and Audit Committee received the Annual Opinion of the Head of Internal Audit. Minute 53 26th November 2021	Independent
		Corporate Governance and Audit Committee received PSIAS External Quality Assessment Minute 4 17th December 2021	Independent
We will welcome peer challenges, reviews and inspections from regulatory bodies, and will implement action plans which arise from them	The Protocol for the Co-ordination of External Inspection Reports provides for the publication of external inspection reports, and for the review and monitoring of action plans arising from them.	Constitution Council and democracy (leeds.gov.uk) Protocol for the Co-ordination of External Audit and Inspection Reports – Part 5 f Website – external audit and inspection reports Council and democracy (leeds.gov.uk)	Operational

## Principle 7 - Effective accountability: (Ensuring our processes are clear, robust, and open to review)

Our Commitment	The Governance Framework	The Assurance Map	Assurance
	(What we do)	(How we know it works)	type
	Executive Board, Scrutiny Boards and Corporate Governance and Audit Committee may receive reports and action plans in accordance with their terms of reference	<ul> <li>Survey of Internal Control</li> <li>Service received an external review (from External Audit, the Health and Safety Executive (HSE), Ofsted, the Information Commissioners Office (ICO), Care Quality Commission (CQC), Peer Reviews or other body)</li> <li>If yes give details of the review</li> <li>If yes, have recommendations arising from the review been / are being implemented in accordance with identified timescales under an established action plan.</li> </ul>	
	The External Auditors are routinely represented at Corporate Governance and Audit Committee, providing regular updates in addition to formal reporting requirements.	<ul> <li>External Auditors presented Corporate Governance and Audit Committee with</li> <li>Annual Audit Letter 2019/20 Minute 8 25th June 2021</li> <li>External Audit Plan Minute 26 30th July 2021</li> <li>regular external audit update reports Minute 9 25th June 2021; Minute 56 26th November 2021.</li> <li>Interim Audit Report Minute 4th February 2022</li> </ul>	Independent
	Ofsted undertook an inspection in February 2022, judgement Outstanding	Executive Board received the OfSTED inspection report – item 14 22nd June 2022	
	Ombudsman	Executive Board receives reports in relation to findings of maladministration.	Operational / Independent

## Principle 7 - Effective accountability: (Ensuring our processes are clear, robust, and open to review)

Our Commitment	The Governance Framework	The Assurance Map	Assurance
	(What we do)	(How we know it works)	type
	Appropriate arrangements, principally administered centrally by the corporate complaints team, in place to capture, record and monitor Ombudsman Complaints regardless of whether or not a finding of maladministration leading to injustice is found.  The Monitoring Officer also reserves the right to make a report of unlawfulness to Full Council although in actuality that has not	For example, Report of Local Government and Social Care Ombudsman - Minute 50 22nd September 2021  If necessary Council receives reports of Monitoring Officer in relation to findings of mal-administration None received during reporting period	
	been necessary. In addition, CLT and strong bi-partisan relationships between the Monitoring Officer, Head of Paid Service, the S.151 Officer and Directors provide stream- lined mechanisms for the sharing of relevant information relating to Ombudsman complaints.  Work is currently taking place to enhance formal corporate oversight of Ombudsman complaints by CLT.	Enquiries of Specialists - City Solicitor	Specialist